Accessibility Statement

Franklin Savings Bank

Introduction

The purpose of this document is to draft an accurate and helpful Accessibility Statement for use on the rebuilt Franklin Savings Bank website.

From the World Wide Web Consortium's (W3C) Web Accessibility Initiative (WAI) documentation covering developing an accessibility statement:

Accessibility statements are important for several reasons:

- Show your users that you care about accessibility and about them
- Provide them with information about the accessibility of your content
- Demonstrate commitment to accessibility, and to social responsibility

In some situations, you may be required to provide an accessibility statement, such as public bodies in countries that implement the <u>EU</u> <u>Web Accessibility Directive</u>. The W3C list of <u>Web Accessibility Laws & Policies</u> can help you identify policies applicable to you.

Why provide an accessibility statement, from <u>Developing an Accessibility</u>
<u>Statement</u>, published by the W3C

Resources

- Web Content Accessibility Guidelines version 2.1 (W3C)
- Documentation on accessibility statements (W3C WAI)
- Accessibility statement generator (W3C WAI)

Accessibility Statement

Accessibility Statement

Franklin Savings Bank is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying relevant accessibility standards.

Conformance status

The <u>Web Content Accessibility Guidelines (WCAG)</u> defines requirements for organizations to improve accessibility for people with disabilities. There are three levels of WCAG conformance: Level A, Level AA, and Level AAA. Franklin Savings Bank's website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback and content accessibility requests

We welcome your feedback on the accessibility of the Franklin Savings Bank's website. Please let us know if you encounter accessibility barriers on our website or would like to request content in an accessible format, including the following information if applicable:

- the web address (URL) of the content
- your name and email address
- the format you need, for example, audio, braille, ASL or large print, accessible PDF

Contact information for accessibility related requests:

Phone: 207 (779) 9245

E-mail: c.austin@franklinsavings.com

Address: 197 Main St. Farmington, ME 04938

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

This website is designed for compatibility with the latest stable version of the following web browsers:

- O Chrome on the latest stable version of Windows, macOS, iOS, iPadOS, and Android operating systems.
- O Firefox on the latest stable version of Windows and macOS operating systems.
- O Safari on the latest stable version of macOS, iOS, and iPadOS operating systems.
- O Edge on the latest stable version of Windows and macOS operating systems.
- O Internet Explorer 11 on the latest stable version of the Windows 10 operating system.

Franklin Savings Bank's website is not tested for compatibility with browsers and operating systems older than the latest stable version supported by the software vendor.

Using supported browser and operating system software you should be able to:

- zoom text up to 300% without problems
- navigate most of the website using a keyboard
- navigate most of the website using speech recognition software
- access most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

Technical specifications

Accessibility of Franklin Savings Bank's website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

Anchour assessed the accessibility of Franklin Savings Bank's website by testing this website for conformance to the Web Content Accessibility Guidelines V2.1 level AA at the time of launch.