Do not print this page.



## Come visit us

**Farmington** | ATM & Drive Up 197-209 Main Street & 198 Front St, PO Box 825 Farmington ME 04938 800-287-0752 - 207-778-3339 Loan Center: 207-778-2900

**Rumford** | ATM & Drive Up 155 Congress Street, PO Box 579 Rumford ME 04276-0579 Telephone: 207-364-7866

Wilton | ATM & Drive Up 603 Main Street, PO Box 520 Wilton ME 04294-0520 Telephone: 207-645-2583

Jay | ATM & Drive Up 9 Main Street, PO Box 30 Jay ME 04239-0030 Telephone: 207-897-3982 Rangeley | ATM & Drive Up 2573 Main Street, PO Box 650 Rangeley ME 04970-0650 Telephone: 207-864-3386

Skowhegan | ATM & Drive Up 194 Madison Avenue, PO Box 368 Skowhegan ME 04976-0368 Telephone: 207-474-5574

### **Ellsworth Business Center**

130 Oak Street, Suite 9 Ellsworth ME 04605-1668 Telephone: 207-610-5068

Mt. Blue High School | Seasonal Mt. Blue Campus, 129 Seamon Road Farmington ME 04938 Telephone: 207-778-5268



# Annual Report

# Franklin Savings Bank



# **Franklin Savings Bank**



Tim and his pup on a recent snowy adventure in our Maine woods.

Did you know that you can often find Tim and his family biking, hiking, or maintaining local Farmington trails?

"...our communities, and our employees remains at the forefront of our strategic focus as each is critical to our ongoing success."

### A Message From our President & CEO

Over the past five years that I've served as President and CEO of Franklin Savings Bank, a great deal has changed both inside and outside of the Bank. Despite those changes, our commitment to our customers, our communities, and our employees remains at the forefront of our strategic focus as each is critical to our ongoing success. In 2022, the Bank continued to generate positive results in key areas of financial measurement. Our assets grew by 3%, reaching over \$578M at fiscal year-end 2022 and our lending teams; commercial, residential and consumer, remained active in expanding existing relationships and developing new ones. Our team remains committed to bringing value to the banking experience of each and every customer while prioritizing our investment in the community, both in terms of our financial commitment and the volunteer hours by Bank staff.

From our team, we are proud to have employee representation on 34 different non-profit boards. In addition to the time donated to our communities, the Franklin Savings Bank Community Development Foundation assisted over 70 nonprofits in 2022. Funds went towards financial literacy, education, heating assistance, animal rescues, youth camps and many other special initiatives. Our team also led a bank wide food drive, which resulted in the donation of hundreds of pounds of food items as well as \$27,500 to 11 local school district food programs. The thankfulness we received from the schools was heartwarming. There is a clear need in our corner of the world and in response, the Foundation Board voted for additional funds to be designated specifically to combat food insecurity in 2023.

We had a lot to celebrate in 2022 and in this report, we're proud to showcase many of these highlights, whether it be the sharing in the success of our customers, shining a spotlight on important community initiatives or acknowledging the achievements of our employees. I'd like to extend a thank you, to our Board of Directors, our invaluable team, and you - our Corporators, customers, and community members for continuing to choose Franklin Savings Bank as your financial partner.

Proud to be FSB!

Tim Thompson PRESIDENT & CEO



# **Bank Financial** Highlights

Assets		Statement of Earnings 12-months: ende
Cash & due from banks	6,747,393	Interest & fee income on loans
Bonds	58,201,441	Interest & dividend income on investments
Stocks	1,450,650	Non-interest income
Mortgage loans	415,347,621	Total interest & other income
Other loans	67,788,875	
Allowance for loan losses	(4,313,000)	Interest paid on deposits Other non-interest expense
Bank premises & fixed assets	5,234,261	Earnings after interest & other expenses
Other assets	28,359,493	
Total assets	\$578,816,734	Net Gains (losses) on securities
Liabilities		Earnings before taxes
Deposits	445,844,854	Income taxes
Other liabilities	16,387,311	Net income for period
Total liabilities	\$462,232,165	
Equity Capital		
Surplus & reserves	116,584,569	

ed 12/31/2022

21,883,176 1,722,026

2,257,507

1,083,840

18,877,845

1.330.600

\$4,770,424

Memorandum: Letters of credit outstanding not included in above figures.

**Total liabilities &** 

**Equity capital** 

# A Snapshot of the Last 4 Years

\$85,000

\$578,816,734

The Bank has sustained healthy growth in both our deposit and loan portfolios over the past four years.



## **Banking Downeast Celebrating the Accomplishments** of our Ellsworth Business Center

### We opened the doors of our Ellsworth Business Center in 2016.

In 2021, we celebrated five years of being part of the Downeast area. Our Ellsworth lending team, made up of Amanda Look and Tim Tunney, are making waves in the coastal community. To comprehensively serve our customers, plans for full-service banking are set to be unveiled in 2023. More to come!



Amanda Look & Tim Tunney

## Introducing Next Level Leadership **Taking our Employees to New Heights**

The Next Level Leadership program is an employee development program, focused on equipping leaders at all levels of the organization with the tools and mindset necessary to realize their full potential while contributing to the culture of excellence at Franklin Savings Bank.

A core message of the program is that the value and responsibility of leadership goes well beyond the walls of the Bank. The program was created as part of the bank's ongoing strategy to invest in employee growth and development. It was founded on the core belief that a deeply embedded culture of leadership and personal development will enable Franklin Savings to continue fulfilling its mission for many years to come.



We recently held a recognition event to celebrate the completion of the first cohort's training. Left to Right: Tim Thompson, Lorna Niedner, Bett Hardy, Katie Deming, Sarah Baker, Derek Hayes, Dee LaPlant, Morgan Cote, Pam Dixon, Heather Erskine, Seth Noonkester, Joanna Champagne & Kelsea Pinkham. Next Picture; Left to Right: Curtis Smith & Rachel Desroches.



# Committed to our Employees

## **Promotions**

When you have a great team, you want to see them succeed. At FSB, we empower every employee to take advantage of personal and professional development opportunities. From this model, we have been able to seek growth from within. In 2022, 41 employees received promotions in response to their hard-work and dedication to our internal teams and customers.

**FARMINGTON:** Angie Alexander, Sarah Baker, Beth Beaudoin, Lauren Breton, Katie Deming, Andrew Gardner, Elizabeth Gerdin, Julie Harnden, Heidi Hedstrom, Rachel Henderson, Brandi Manning, Nicole Mathieu, Allyson McCabe, Andy McClement, Tonda Moody, Jess Naples, Caulin Parker, Bonnie Pomeroy, Aislynn Provencher, Becky Redlevske, Faith Rouillard, Dylan Toothaker, Madison York **RUMFORD:** Diana Bedard, Jada Childs, Rachel Desroches, Jennifer Merrill, Carlos Monsalve Rubiano, Jon Roix **WILTON:** Amy Broadway **JAY:** Darcie Hunt, Michelle Welch **RANGELEY:** Linda Barton, Natasha Haley, Jon Luce, Seth Noonkester **SKOWHEGAN:** Brynn Witham **MT. HIGH SCHOOL**: Haily Turner **ELLSWORTH:** Katie Gielarowski **CUSTOMER CONTACT CENTER**: Donna Lewandowski, Kristin Vashaw

## A few words from our team-members...



"Franklin Savings Bank is a true community minded bank with employees that strive to make a difference. For me, there is nothing more rewarding than knowing I played a positive role in helping make that difference. I am grateful to have the opportunity to continue to develop lasting relationships with our customers within our community by assisting them with their lending and financial needs."

### Jennifer Merrill, Commercial Loan Officer

"Working at FSB means family and community to me. I am treated as a person and not a number. FSB values employees and our communities and what we need. FSB is the meaning of small town banking."

### Kristin Vashaw, Customer Contact Center Supervisor

"I will always be thankful for the past 10 years with FSB. Working here means challenging myself every day to be better not only as a professional but a person as well."

### Carlos Monsalve Rubiano, Senior Customer Service Representative

"My work makes a difference to customers who have fallen on hard times by providing ways to help them get back on track. My role is challenging but I feel valued, respected and supported here at FSB. I am incredibly fortunate to be part of such a community minded team!"

Sarah Baker, AVP Loan Servicing & Collections Officer

### Retirements

### Leeanna Wilbur

After 41 years of dedicated service to Franklin Savings Bank and the greater Rangeley community, Leeanna Wilbur retired from Franklin Savings Bank in July of 2022. Leeanna joined the Bank in 1981 as a teller and concluded her career as Vice President, Rangeley Branch Manager. She was a well-rounded leader able to provide support in all facets of lending.

Throughout her career, Leeanna served as a true community banker spreading endless love, financial expertise, and Christmas cheer to all. She volunteered on a variety of nonprofit and town boards, committees, and community projects to best serve her neighbors. Leeanna was instrumental in building the Rangeley branch into the robust branch that it is today. Franklin Savings Bank is grateful for Leeanna's many years of service and wish her well in retirement.

### **Nancy Jones**

Nancy Jones retired from Franklin Savings Bank after 38 years of service as Vice President, Underwriting Officer. Nancy started as a teller in Farmington in 1984 before making her way to the Loan Department where she found her niche and accomplished so much.

Nancy built and grew our loan processing and underwriting departments. Lenders always appreciated Nancy's lending expertise and commitment to helping lenders make strong lending decisions for our customers. Nancy is enjoying time with her family in her retirement and is missed by all at Franklin Savings Bank.







# Committed to our Communities

#### Banking that believes in you. Banking that believes in our community.

Franklin Savings Bank has been a central part of Maine's growing and changing communities since 1868, leading with open arms and proactive guidance. Our staff, services and resources are dedicated to growing individual opportunities and making a positive impact. Franklin Savings Bank donated more than **\$300,000** to local non-profits in 2022.

## Awarding scholarships to graduating seniors as well as financial literacy programming to school age children.

Each year Franklin Savings Bank donates **\$48,000** to graduating seniors. The scholarships benefit both those looking to go into a career in business as well as technical programs or certifications. The Bank also prioritizes financial literacy education, with **\$10,000** each year providing local schools with access to quality teaching materials and access to classroom presentations.

#### Promoting conservation and outdoor recreation activities.

We believe not only in community development, but conservation as well. Our Maine outdoors should be preserved, protected and enjoyed by those who call it home. Franklin Savings Bank donated an excess of **\$40,000** in 2022 for outdoor programming and preservation initiatives.

#### Providing funding to local food programs.

We have made an ongoing commitment to reduce food insecurity in our areas. In 2022, we pledged more than **\$35,000** to food programs. Our focus on this cause is making a local impact and we will be continuing our efforts in 2023.

Farmington team-members, Rebecca Harmon and Katie Deming, delivered food items and the check to RSU 9.



"Thanks again for your kindness. During your coffee this weekend think about how local kids are having breakfast, too, because of your generosity." Kristen Wroble, RSU 9 Mallett School Food Pantry

Curtis Smith, Jamie Labbe and Jada Childs of the Rumford office delivered food items and check at RSU 10.



"We are blown away by your generosity! Thank you for supporting our students and school community! We are so thankful!" Kasey Flagg, RSU 10

Sherri Lewis and Brynn Witham from our Skowhegan office brought the donation to the Skowhegan Backpack Program.



"Thanks to the very generous donation. We have no doubt that we will reach our goal of covering all the food boxes and support our future weekly bags." Chelsey Carrier, MSAD 54 Backpack Program

# Committed to our Customers

### When we say, "bank your way" - we mean it.

Whether you prefer visiting us for in-person guidance or interacting with your accounts exclusively on-line, Franklin Savings Bank has our customers covered. Experience the benefits of hometown banking with expert local knowledge and a full-service experience tailored to your needs. Enjoy the convenience and trusted support of online, mobile banking and our ATM network available 7-days a week. With an account a Franklin Savings Bank, you can bank *your* way.



### Proudly serving customers all over the state of Maine.

Our expansive customer base speaks to our convenient service. Franklin Savings Bank serves customers in all **16** of Maine's counties.



# Providing trusted support to our customers through local lending practices.

In 2022, we helped **168** customers start their next chapters in new homes as a result of dedication of our teams.



# From first time business owners to seasoned entrepreneurial veterans, we have the customers best interest in mind at all times.

Our Commercial Lending Team worked to secure funding for **404** Maine businesses in 2022.



# We are gearing the next generation of "savers" up for success.

Individuals under 18 can open "My Ca\$h Sta\$h" account with special savings focused features. In 2022, we helped **83** children get started on their savings.



# Our Customer Contact Center makes every caller their first priority.

We launched our Customer Contact Center in 2021, with more than 100 years of combined experience on the team, we know customers are in good hands. In 2022, this team completed **80,000+** phone calls, assisting customers.

# Local Leadership

## **Board of Directors**

Peter L. Judkins, *Chairman* Bradford S. Adley Robert L. Berry III Matthew P. DuBois James L. Eastlack Richard H. Smith Timothy J. Thompson James M. Witt IV William J. Bernard, *Director Emeritus* Gary M. Downs, *Director Emeritus* Richard M. Walker, *Director Emeritus* 

## **Board of Corporators**

Bradford S. Adley **Deborah Aseltine** Noel E. Austin, DMD Robert L. Berry III Jennifer F. Bjorn Caitlin J. Bogar Stephen S. Boivin Brenda L. Brochu Jon L. Bubier Donald J. Castonguay Jeffrey A. Chaisson Linda S. Cipriano Mark J. Cote Laurie A. Danforth Shelley W. Deane Daniel S. Dipompo Gary M. Downs Caryn Dreyfuss Matthew P. DuBois John H. Duffy Sally A. Dywer James L. Eastlack Patricia A. Ellis Ronald A. Gelinas

Richard B. Gould Jr. Marco A. Grimaldi Curtis C. Haley Kenneth J. Haley Duane A. Hardy Barbara B. Hitchcock Mary B. Howes Leroy Ireland Pamela I. James-Powers James A. Jannace Craig A. Jordan Peter L. Judkins Aaron C. Knapp Jennifer F. Kreckel Barbara K. Larson Charles C. Laverdiere Frederick H. Marshall III Justin L. Merrill Paul H. Mills Jessica L. Nichols James A. Nicols Jr. Troy A. Norton Gary F. Paling Meredith J. Pike

Thomas N. Puija Mark S. Remick Jan Roberts, MD Bruce A. Ross, DMD Ronald W. Savage Thomas L. Sawyer Gary J. Shaffer Juanita B. Smith Richard H. Smith Lynn M. Soriano-Noyes Roger J. Soucy Jr. Douglas F. Spencer Brian St. Louis Robert H. Susbury Jr. Steven J. Swasey Timothy J. Thompson Robert A. Thorndike Peter F. Tracy Kevin L. Vining Bruce D. Waugh Robert C. Welch James M. Witt IV Katherine W. Yardley

### **FSB Bancorp MHC Board of Directors**

Peter Judkins, *Chairman* Bradford S. Adley Robert L. Berry III Matthew P. DuBois James L. Eastlack Richard H. Smith Timothy J. Thompson James M. Witt IV

# Officers

**Timothy J. Thompson,** President & Chief Executive Officer Farmington

Morgan A. Cote, Senior Vice President, Director of Branch Administration & Deposit Services Farmington

**Pamala J. Dixon,** Senior Vice President, Chief Financial Officer Farmington

**Derek W. Hayes,** Senior Vice President, Director of Commercial Lending Farmington

**Deidre C. LaPlant,** Senior Vice President, Director of Operations & Compliance Farmington

**Brad A. Martin,** Senior Vice President, Director of Information Technology Farmington

**Lorna D. Niedner,** Senior Vice President, Director of Residential & Consumer Lending Farmington

**Richard E. Allen,** Vice President, Commercial Loan Officer Rumford

**Bernice P. Cote,** Vice President, Customer Service & Branch Manager Wilton

**Patrick A. Dore,** Vice President, Branch Manager Skowhegan

**Bett E. Hardy,** Vice President, Loan Processing Manager & Underwriter Farmington

**Amy M. Hebert,** Vice President, Commercial Credit Risk Officer **Amanda A. Look,** Vice President, Commercial Loan Officer Ellsworth Business Center

Diane M. Perry, Vice President, Residential & Consumer Loan Manager Rumford

**RaeAnn A. Pike,** Vice President, Commercial Loan Officer Farmington

**Chrissy A. St. Laurent,** Vice President, Loan Officer Farmington

**Timothy F. Tunney,** Vice President, Commercial Loan Officer Ellsworth Business Center

**Sarah J. Baker,** Assistant Vice President, Loan Servicing & Collections Officer Farmington

**Beth K. Beaudoin,** Assistant Vice President, Loan Officer Farmington

Joanna K. Champagne, Assistant Vice President, Operations Officer Farmington

**Heather L. Erskine,** Assistant Vice President, Loan Compliance Officer & Internal Audit Coordinator Farmington

Leanne Gagne, Assistant Vice President, Loan Officer Rumford

**Darcie L. Hunt,** Assistant Branch Manager & Loan Officer Jay

**Amanda L. Lee,** Assistant Vice President, Branch Manager Jay **Sherri A. Lewis,** Assistant Vice President, Assistant Branch Manager & Loan Officer Skowhegan

**Seth H.E. Noonkester,** Assistant Vice President, Branch Manager Rangeley

**Kelsea L. Pinkham,** Assistant Vice President, Human Resource Director Farmington

**Curtis R. Smith,** Assistant Vice President, Branch Manager Rumford

**Bonnie S. Pomeroy,** BSA Administrator & Security Officer Farmington

**Beckie L. Bowering,** Business Solutions Officer Farmington

**Jennifer L. Merrill,** Commercial Loan Officer Rumford

Katie E. Deming, Customer Service & Branch Manager Farmington

**Deann M. Brooks,** Loan Officer Rangeley

**Lindsay E. Coolidge,** Loan Officer Farmington

**April M. McLean,** Loan Officer Rumford

**Amy E. Smith,** Loan Officer Farmington

**Courtney G. Austin,** Marketing Officer Farmington

Rachel D. Henderson, Mortgage Underwriting Officer Farmington

**Heidi A. Lee,** Mortgage Underwriting Officer Farmington

